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FURNITURE

Care and Maintenance

BENCHTOPS

The surfaces of polytec's BENCHTOPS are made from a stain-resistant resin. The toughness and high impermeability of this surface means that polytec's BENCHTOPS & laminate should require no more than wiping with a soft cloth, dampened with plain water or a household detergent mix to remove all common household spills.

CAESARSTONE

For everyday, routine cleaning of Caesarstone, wipe the surface with a damp cloth and warm soapy water or a quality spray and wipe cleaner. Do not use products containing trichlorethane or methylene chloride, such as paint removers or stripper. Avoid aggressive cleaning agents like oven cleaner that have high alkaline/pH levels. For extra stubborn dried spills and stains use a small amount of Caesarstone Cream Cleanser and a 3M Scotch Brite Never Scratch All-Purpose Scrubber thoroughly soaked in warm water. To remove adhered materials like food, gum and nail polish, first scrape away the excess with a sharp blade. Mild detergent will remove any grey metal marks on the surface. Household bleach can be used to remove stubborn marks, but care should be taken as some products are considerably stronger than others.

For additional care instructions please refer to the Caesarstone website - <http://www.caesarstone.com.au/about-us/support>

CHROMED ABS

Clean with a microfibre cloth, soaked in water.

Avoid cotton clothes, paper clothes, granular agent cleaning products which could opacify or scratch the surface.

Do not use cleanings or solvents.

COMPACT LAMINATE

The surface of polytec's COMPACT laminate is made from a stain-resistant melamine based resin. The toughness and high impermeability of this surface means that polytec's COMPACT laminate should require no more than wiping with a soft cloth, dampened with plain water or a household detergent mix to remove all common household spills.

A damp cloth will remove spills and warm soap water with mild dishwashing liquid to remove greasy spots. Rub with a clean dry cloth to bring back surface appearance. To remove build-up of dirt/greasy spots use Spray n wipe cleaners recommended by the cleaning agent manufacturer, such as Windex or Ajax Spray n Wipe, and /or Methylated spirit on soft cloth. No harsh abrasive cleaning materials that cause scuffing/scratching of the surface shall be used

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When using Methylated spirits thoroughly clean over the wider area with water and detergent on a damp cloth afterwards to remove any residual Methylated Spirit.

Always ensure that you refer to the recommendations provided by the cleaning product manufacturer before use.

DO NOT use any of the following on polytec COMPACT laminate: Commercial Cleaning Products, Abrasive Cleaners, Scouring Pads or Abrasive Papers, Solvents, Thinners, Turpentine (Turps), Ammonia, Bleach, Acetone, Easy-Off BAM!, M.E.K. or any other cleaning agents containing organic solvents or the above mentioned products.

CORIAN

Avoid using abrasive scouring pads for routine cleaning. After food preparation and cooking simply wipe your Corian surface with a damp sponge or cloth. Use soapy water or an ammonia-based cleaner along with a damp sponge or cloth. Rinse clean. Hard water leaves visible water marks on Corian which is why it should be wiped dry with a soft cloth. If marks persist, try the method outlined under Deep Clean – Stubborn Stains. For more stubborn stains you will need to occasionally give your Corian surface a more thorough clean and refresh using a mild abrasive cleanser like Gumption paste cleanser, Jif Cream Cleanser or Ajax cream or powder cleanser. Firmly wipe your Corian surface with either a non scratch Scotch-Brite™ pad or a damp cloth, using a wide circular motion. Always finish by rinsing and wiping your surface with a damp cloth or sponge. Most light marks and scuffs may be removed by wiping your surface firmly with a damp sponge or cloth and a mild abrasive cleanser.

For additional care instructions please refer to the product manufacturer - <https://casf.com.au/technical/>

FABRIC UPHOLSTERY

Vacuum regularly to prevent dust build up. For liquid spills, place a dry sponge or clean dry white cloth over the spill and let the spill absorb into it. Clean the sponge and re-apply with a little pressure. Repeat several times. DO NOT RUB. Solid or semi-solid stains can be scraped with a spoon or blunt edge of a knife to remove excess, then cleaned using one of the below methods.

Water based stains can be removed using a solution of one tablespoon each of mild detergent and white vinegar in 500ml of water. Treat oil based stains with a proprietary spot and stain remover. Always use a small amount at a time, pre-test on a hidden area, and never over-wet the fabric. DO NOT RUB the fabric as this will damage the fibres.

For additional care instructions please refer to the fabric manufacturer.

LACQUERED/PAINTED TIMBER OR TIMBER VENEER

Lacquered and painted finishes are resistant to moderate heat and spillage of some beverages, but not alcohol. Immediately wipe spills with a damp cloth and buff with a soft dry cloth. Do not use harsh chemicals or abrasives. Do not expose to excessive water or moisture.

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LEATHER

Regularly dust with a soft cloth. Spills should be immediately blotted with a soft, absorbent cloth, never rubbed. Apply a good proprietary hide food or leather cleaner at least once a year, more often in dry atmospheres or close to heat sources. Clean with a microfibre cloth, dampened with water.

Do not wash with detergents. Possible liquid or other residues should be immediately removed to avoid absorption and permanent stains.

** suitable for genuine and regenerated leather*

METAL

Clean with a microfibre cloth, soaked in neutral soap or neutral cleaners diluted in water.

For varnished products avoid cleansers containing alcohol, granular cleansers and solvents in general.

For other finishes, a specific cleaner for metals is recommended.

METHACRYLATE

Clean with a microfibre cloth, soaked in neutral soap or neutral cleaners diluted in water.

Avoid do not use any solvents.

Absolutely do not use ethylic alcohol or cleaners with ammonia, acetone or trichloroethylene.

NATURAL STONE

Calcite based natural stones such as marble, travertine, and limestone have a sensitive chemical composition; and certain detergents, cleaners, abrasives, acids and alkaline solutions that have not been specifically designed for their use will damage the integrity, appearance, and texture of the surface. Stone supplied by Identity Furniture is treated with Dry-Treat impregnating sealer, which should be re-applied approximately every 5 years. Impregnating sealers reduce the possibility of permanent staining but cannot prevent etching from food and drink acids. The following procedures will help ensure the lasting beauty of your natural stone product:

1. To prevent staining and etching, clean spills immediately with a damp cloth, and buff with a soft dry cloth.
2. Use coasters under drink glasses to help prevent glass rings from occurring.
3. Clean stone surfaces in cooking and eating areas regularly using a specified stone cleaning solution.
4. Do not use products containing lemon, vinegar or acids.

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NYLON

Clean with a microfibre cloth, soaked in cold water.

Avoid the use of cleaning products which hold in solution chlorine and solvents.

Possible liquid or other residues should be immediately removed to avoid absorption and permanent stains.

PLASTIC

For everyday routine cleaning, wipe with a damp cloth and warm soapy water or a quality spray & wipe.

POWDERCOAT

Wash regularly with warm soapy water and mild detergent using a soft cloth (in mild environments, every 6 months and in commercial, industrial or marine environments, every month). Always rinse well with water to remove any remaining detergent. Avoid scratching the surface by dry dusting. Do not use steel wool or metallic scrapers. Do not allow dirt or bird droppings to accumulate, dry out and harden. Never use strong solvents to clean. Dull surfaces can be revived using car polish.

POLYCARBONATE

Clean with a microfibre cloth, soaked in neutral soap or delicate cleanser diluted in water.

Avoid using ethyl alcohol or detergents that contain even small amounts of acetone trichloroethylene or ammonia or solvents.

** also for fire retardant polycarbonate class 1*

POLYPROPYLENE

Clean with a microfibre cloth, soaked in neutral soap or neutral cleaners diluted in water. Use of steam is allowed.

Avoid paper cloths, abrasive sponges and granular detergents which could damage the features of the surface.

** also for fire retardant polypropylene class 1*

POLYETHYLENE

Clean with a microfibre cloth, soaked in neutral soap, liquid cleansers or degreaser solvent.

Use of steam is allowed, ethylic alcohol or thinner.

Avoid abrasive sponges and granular detergents that could damage the surface.

OILED/WAXED TIMBER

Natural timber products are supplied pre-oiled to be maintained. We recommend a high quality outdoor decking or furniture oil, which can be applied with a clean white rag, brush or applicator. The hotter the climate and the greater the exposure to the sun, the more frequently the timber will need to be oiled. We

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recommend a quarterly application in a harsh climate or commercial environment. If timber is left untreated it will naturally weather to a subtle silvery grey over time.

Tannin Warning: Tannin is a naturally occurring substance in timber which will leach the first few times it is exposed to water. It will stain timber decking and paved areas that are light in colour. Objects left on the timber surfaces will also draw the tannin out creating surface marks. This staining is not covered by Identity Furniture warranty.

STAINLESS STEEL

Wash regularly with soapy water or detergent using a clean cloth, and if necessary, a 3M Scotch Brite Pad. Remove non-washable deposits on Stainless Steel surface with an approved cleaner. Clean in one direction only, along the original polish lines. Rinse well with water.

Do not use steel wool or metallic scrapers. Do not allow dirt to accumulate, dry out and harden. Clean tea staining with hot soapy water and a nylon Scotch Brite pad.

VINYL UPHOLSTERY

Only clean vinyl using a soft cloth moistened with warm water and, if required, a mild non-alkaline detergent. DO NOT use wax, cream polish or oil on vinyl. Oil will tend to harden vinyl, while wax and polish will make the surface tacky.

For additional care instructions please refer to the vinyl manufacturer.

WOOD

Clean with a microfibre cloth, damped with warm water. Always dry up after cleaning.

Do not wash with detergents.

Possible liquid or other residues should be immediately removed to avoid absorption and permanent stains.

Note: This document does not contain an exhaustive list of care and maintenance instructions but provides a general guide for most products from Identity Furniture. Before any cleaning is undertaken ALWAYS spot test beforehand and if unsure please contact Identity Furniture directly before cleaning.

All furniture should be used in the way it is intended. DO NOT exceed weight limits. Commercial Warranty covers all goods against faulty materials and/or workmanship for a period of 2 Years from the delivery date of the furniture, unless noted otherwise.

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